

149. (A) The adjective *pleased* should be used to modify **you**, meaning the residents. It describes the way the manager hopes the residents will feel.
 (B) *Pleasing* would be used to describe the results, not the feelings of the residents.
 (C) *Pleasant* would not be used to describe the feelings of the residents.
 (D) The adverb *pleasantly* cannot be used to modify the pronoun *you*.
150. (D) The verb *serve* should be used here to say that the **technology instruction centers** will be useful to residents.
 (A) The centers will *conduct classes*, but *conduct* cannot be used with the object *residents*.
 (B) *Determine* means to decide something. It cannot be used with *residents* here.
 (C) The centers will not *house*, which means *provide accommodation for*, residents.
151. (C) A noun referring to a person is needed with the adjective **full-time**. A **director** is the person in charge of an educational institution.
 (A) *Direct* is a verb or adjective. A noun is needed here.
 (B) *Directed* is the past participle of the verb.
 (D) The word *direction* is a noun, but it does not refer to a person.
152. (A) Ms. Vali applied for a grant and the letter announces that her organization has been awarded the grant, so her application has been **successful**.
 (B) *Pending* is incorrect because it means the application has not yet been considered.
 (C) A *conditional* application would be one that has not actually been made.
 (D) The letter does not say the application had been submitted once and then *revised*, so (D) is not correct.
154. (C) People are invited to call to arrange a **free initial consultation**.
 (A) There is no mention of *free exercise equipment*.
 (B) The company's free brochure gives a *sampling* of options for room designs. *Paint samples* are not mentioned.
 (D) A *plan* for the room would probably be made, but a free *architectural plan* is not being offered.
155. (B) The letter states that the recipient's magazine subscription ends soon and mentions the advantages of renewing the subscription, so the purpose is to **encourage subscription renewal**.
 (A) The recipient already has a subscription to *Theater Digest*, so it is not a *new publication*.
 (C) No *billing error* is mentioned.
 (D) The letter is not a request for a *donation*, or gift of money.
156. (A) The letter states that by renewing the subscription the subscriber will continue to receive **Theater Digest every month**, so it is published **once a month**.
 (B) The subscription will end *in two months*, but the magazine is not published *every two months*. *Theater Digest* is not published (C) *twice a year* or (D) *once a year*.
157. (C) The letter suggests visiting the Web site to read about **contests** for readers, which are **competitions**.
 (A) The letter does not mention *access to other theater-related Web sites*.
 (B) The letter only mentions that the Web site has information about *contests for readers*.
 (D) There is no mention of making *online payments* via the Web site.
158. (B) The information is about transportation to the **NACU Conference for conference attendees**, so it would most likely be found on the Web site of **NACU**.
 This information is intended for conference attendees, not the general public, so it is unlikely to be found on the Web site of (A) *Sky High Air*, (C) *Regency Hotel*, or (D) *Airporter*.

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153. (B) The company is advertising a **service to create a customized, or specially designed space from an unused room**. This is a **design service** carried out by the company's **design team**.
 (A) The company does not offer *rooms to rent*, it designs rooms.
 (C) A *job placement service* to help people find jobs is not being advertised.
 (D) *Vacation packages* are not being advertised.

159. (B) In this context, **serve** is closest in meaning to **operate**. Particular airlines often agree to operate as the official carriers for attendees to a large conference.
- (A) In the context of food service in a restaurant, *serve* means *wait on*, but this information is not about a restaurant.
- (C) *Serve* can mean to work for a person and in that context it can mean *obey*, but that is not the meaning here.
- (D) *Give out* means distribute. That is not the correct meaning here.
160. (D) In the section on Ground Transportation the information says this journey will take **45 minutes by car**.
The information does not say it will take (A) 15 minutes, (B) 20 minutes, or (C) 30 minutes.
161. (C) It costs **\$10.00 to park at the Regency Hotel on Thursdays because the information says this is the price per day Monday to Friday**.
- (A) It costs \$6.00 on Sunday, not on *Thursdays*.
- (B) It costs \$8.00 on Saturday, not on *Thursdays*.
- (D) \$15.00 is the fee for parking at the Fairmont Hotel, not at the *Regency Hotel*.
162. (B) The information is about prices for placing advertisements in the *Ridgeway Herald News*, so it is intended for **advertisers**.
- (A) An editor may work for a newspaper, but this information is not intended for *editors*.
- (C) *Photographers* do not usually place the advertisements in a publication, so this information is not intended for them.
- (D) There is nothing to indicate the information is intended for *lawyers*.
163. (D) **Picture** is another word for **photo**. The information states that **one photo is included in the price, so a picture may be submitted**.
- (A) Payment should be submitted with the advertisement *before publication*, not *after publication*.
- (B) The information is only about black and white advertisements.
- (C) No policy relating to a *late fee* is given.
164. (C) The letter invites Mr. Adams to a special evening to celebrate Toppo Travel's twentieth year, in other words **an anniversary celebration**.
- (A) The event will be *held at a hotel*, but it is not the *grand opening of a hotel*.
- (B) The event is not a *retirement dinner*. There is no mention of anybody retiring.
- (D) The event is not an *awards ceremony*.
165. (A) According to the letter, Mr. Adams became a customer of Toppo **five years ago**, so he has been traveling with them **for five years**.
He has not been traveling with the company for (B) six years, (C) ten years, or (D) twenty years.
166. (C) The event features **exotic fare**, which means **exotic food** and the letter describes the **buffet**, a meal where people serve themselves from a selection of food.
- (A) There is no mention of a *slide show*.
- (B) The event will be in the Grand Ballroom of the hotel, but *ballroom dancing* is not mentioned.
- (D) There is no mention of any *speaker*.
167. (C) The notice gives **guidelines, or rules for recycling products and is for residents, so it is about recycling household items**.
- (A) The notice says garbage pick-up will continue according to the regular schedule, so a *revised schedule for garbage collection* is not announced.
- (B) Fees for collecting garbage are not mentioned.
- (D) The notice is about a *new recycling program*, not a *new recycling center*.
168. (A) The information states that the **green plastic bins, or containers, will be provided by the city and delivered in a particular week, so city employees will supply them**.
It is the city who will supply the green containers, not (B) *bottling company staff*, (C) *recycling center volunteers*, or (D) *Alder Park residents*.
169. (B) Papers for recycling should be put in the green plastic bins. They will be picked up **during the first and third weeks of each month, which is two times per month**.
They will not be picked up (A) *one time per month*, (C) *three times per month*, or (D) *four times per month*.
170. (B) In the "Notes" column related to glass, the information states **No broken glass, so bottles should not be broken**.
- (A) The notice does not state that bottles should be *wrapped in newspaper*, though newspapers can be put in the green bins.
- (C) Bottles will be collected *twice a month* with all the other items in the green bins.
- (D) According to the notice *labels are permitted*, so (D) is incorrect.

171. (D) A flaw has been found in Lasell's 6000X model vacuum cleaner. The purpose of the letter is to inform customers that they can return the product and receive a new one, which is a **replacement plan**.
- (A) The first two paragraphs outline the company's policy regarding any flaws in their products. The letter does not *introduce a policy change*.
- (B) No *invitation to an in-store event* is given.
- (C) The letter is not a *response to a customer complaint*. The problem was found by the company itself.
172. (D) The customer is asked to contact, probably by phone, their nearest Lasell store and the store will then arrange for the machine to be picked up. Thus, the reader should **call to schedule a pick-up**.
- (A) The reader should arrange to have the machine picked up. This can be done even if there is not actually a *problem* with it.
- (B) A free gift is offered if a customer exchanges their machine, but there is no mention of picking it up in the office.
- (C) The customer is not told to send or *submit a copy of the receipt*.
173. (A) The mention of Lasell's **product testing program** and **quality assurance team** indicate that it is a manufacturer. The product the letter is about is a vacuum cleaner, which is a household **appliance**.
- (B) Lasell wants to ensure the safety of its products, but *safety assessment* is not its main area of business.
- (C) Lasell does not produce *packaging materials*.
- (D) This is not a delivery company making *commercial deliveries*.
174. (A) In the **responsibilities** section it is stated that the person who gets the job of **brand manager** will be working in the **marketing** sector of the company's **International Division**, so will be working in **International marketing**.
- (B) *Human resources* deals with hiring new employees. The successful applicant will not work in this division.
- (C) The successful applicant will market the products, not *work in production*.
- (D) The successful applicant will not be in the *accounting division*.
175. (C) Increasing product recognition *domestically*, or nationally, is NOT stated as a job responsibility. The role is to **heighten product recognition abroad**.
- (A) A stated responsibility is to *generate marketing plans*. *Generate* means the same as *create*.
- (B) One responsibility is to *evaluate market requirements and opportunities*.
- (D) A stated responsibility is to work with *sales operations departments*, which involves *working with sales representatives*.
176. (D) In a marketing context to **foster growth** means to **encourage growth**. The phrases **build brand recognition** and **increase public awareness of products** provide clues to the meaning of **foster**.
- (A) *Substitute* means *exchange* one thing for another, which is not the meaning of *foster*.
- (B) The brand manager may *measure* growth in a product, but *foster* does not mean *measure*.
- (C) *Foster* can mean *cherish* in the context of looking after children, but that is not the meaning here.
177. (D) **Strong experience in analyzing current markets** is given as a qualification of the ideal candidate, so the successful application will possess **experience in market analysis**.
- (A) The company produces some products related to home improvement, but *experience in the home improvement industry* is not a requirement.
- (B) A degree in *marketing* is required, not a degree in *finance*.
- (C) There is no mention of *fluency in a foreign language* being required.
178. (C) The announcement talks about sending confirmation to applicants **via e-mail**, which means **Juneco will contact them by e-mail**. Applicants will not be contacted (A) *by phone*, (B) *by fax*, or (D) *by mail*.
179. (C) A special offer for customers who subscribe before July 30 is detailed in the last paragraph. The price of three months of offline storage will be **just under \$120**.
- (A) \$39.95 is the price for one month of *online* storage.
- (B) \$59.95 is the regular cost of *one month* of offline storage.
- (D) \$180 is the *regular* cost of three months of offline storage, but customers who join before July 30 will get a special price.

180. (A) **Technical support is one of the company's services to customers, but is NOT mentioned as a feature of TDM News.**
 (B) Reviews, or *discussions* of computer equipment are given in *TDM News*.
 (C) Ratings and reviews of new software, in other words *assessments*, are given in *TDM News*.
 (D) *TDM News* has a *help wanted* section, which would include *job opportunities for computer technicians*.
181. (D) **The letter announces a drawing to raise money for the theater. This is a type of fund-raising event. If a person donates \$20 to the theater their name will be entered in the drawing once. On May 20 a name will be selected, or drawn, and this is the name of the prize winner.**
 (A) The letter is not an *invitation to an event*.
 (B) The letter does not *advertise a new show*.
 (C) The letter was not written to *explain a new ticketing policy*.
182. (C) **Ms. Kessler is writing on behalf of the Blixen Memorial Theater and she writes we hold a drawing every year, so the theater holds an annual drawing.**
 (A) Ms. Kessler does not say the theater *has had to reduce its budget*.
 (B) The drawing takes place on May 20. This is not the date of the beginning of the new season.
 (D) She does not say the theater is *offering discount tickets* to people who give money.
183. (B) **The prize is four tickets for each theater performance in the upcoming year, in other words a year's worth of theater tickets.**
 (A) The value of the tickets which are the prize is \$3,000. The prize is not a *check for \$3,000*.
 (C) The prize tickets are for *ten* performances, not *four*, and *seat location* is not mentioned.
 (D) The prize is not to *meet performers after the shows*.
184. (A) **In this context, present means in attendance. The winner need not be present implies that a person could win free tickets without being at the drawing.**
 (B) When talking about time, *present* can mean *current*, but this information is not about time, but about attending performances.
 (C) *Present* is not close in meaning to *on hold*, which is a phrase used to describe somebody waiting on the phone.
 (D) The letter is from a theater, but *present* does not mean *performing*.
185. (B) **The form Anton Maldonado has completed is the entry form for the drawing mentioned in the letter. He asks for his credit card to be charged \$40, so he will contribute \$40 to the theater.**
 (A) This is not a form for *purchasing tickets* because at the bottom the form says *Attention: Raffle*. *Raffle* is another word for *drawing*.
 (C) He has not completed the section for paying by check.
 (D) He is not requesting a schedule.
186. (B) **Mike O'Malley sent the e-mail to Scott Abernathy to ask for a change in the delivery date and where part of the order should be sent.**
 (A) Mike did not ask to *cancel the shipment*, he only requested changes.
 (C) Mike did not *invite Scott to the factory*.
 (D) The e-mail is about an order for lamp parts. It is not a *furniture order*.
187. (C) **Saturday must be the day Vincent Balasco will visit the showroom because Scott wishes Mike luck with showing the lamps on Saturday. This refers back to Mike's mention of the visit in his e-mail.**
 The visit will not take place on (A) *Thursday*, (B) *Friday*, or (D) *Sunday*.
188. (A) **In the e-mail, Mike says that the reason for delivering the shades at the showroom instead of the warehouse is to show them to Vincent Balasco there, who is a potential buyer.**
 (B) The shipping order shows that much of the order is still being sent to the Industry Road Warehouse. There is no mention of it being *closed*.
 (C) The *distance* from the Zenith warehouse to the showroom is not the reason for sending the order to two different places.
 (D) Mike O'Malley is not *opening a second showroom*.
189. (B) **When he mentions Vincent Balasco, Mike says he could become a supplier for his furniture stores. His refers to Vincent Balasco, so Vincent Balasco must be a furniture store owner.**
 The information given about Vincent Balasco shows he cannot be (A) a *warehouse clerk*, (C) a *lamp shade manufacturer*, or (D) a *truck driver*.
190. (D) **\$1,460 is given on the shipping order as the total cost of the merchandise; that is, everything Mike O'Malley has purchased.**
 The total cost is not (A) \$360, (B) \$500, or (C) \$600.

191. (A) **Experience working in a hospital is NOT stated as a requirement for the volunteer positions announced.**
 (B) A *recommendation* from an employer is a requirement. The recommendation would probably be in a letter.
 (C) *Completion of training* is mandatory, which means it must be done.
 (D) The announcement gives a *commitment to one shift per week* as a requirement.
192. (A) **At the end of the announcement, May 15 is given as the deadline for applications for the summer. A deadline is the date something is due.**
 (B) May 17 is the date Josh sent in his application, which was *after* the due date.
 (C) May 21 is not the date applications are due.
 (D) May 22 is the date of the orientation, not the due date for applications.
193. (D) **Josh apologizes for his late application and explains the reason for it. This is an implied request for special consideration.**
 (A) Josh has attached all the documents required in the announcement, so he does not need *more time to obtain a recommendation letter*.
 (B) He does not ask to work *in the hospital restaurant*.
 (C) He says *he will be able to attend the orientation*, so he is not asking for *permission to miss this*.
194. (B) **In his e-mail Josh is applying for the summer session and says he wants to volunteer on Tuesdays. The announcement states that summer shifts Monday through Friday are six hours long, so he is volunteering for six hours.**
 (A) Work shifts are **four hours** on Saturdays and Sundays, not *Tuesdays*.
 None of the shifts for volunteers are (C) *eight hours* or (D) *ten hours* long.
195. (C) **The word *restricted* is closest in meaning to *limited*. Josh explains that he has a restaurant job on Saturdays and Sundays which will *restrict* his availability.**
 (A) *Limited* does not mean *unavailable* here.
 (B) *Adequate* means that a person has enough time to do something. This is not the meaning of *limited*.
 (D) *Shared* does not mean *limited*, so this is not the correct choice.
196. (B) **The article states that the trains currently in service were introduced 25 years ago, so they have been in service 25 years.**
 (A) 30 years is given as the life expectancy of the current trains, not the time they have been *in service*.
 (C) The current trains have not been *in service* for 14 years.
 (D) 3 years is the time within which all the current trains will be taken out of service, not the time they have been *in service*.
197. (B) **According to the article, company officials, or executives, were very excited by the performance of the new trains, so they were impressed. Because of this, the new trains will be introduced in three years, not five years.**
 (A) The article does not mention letters from passengers to government officials.
 (C) There is no mention of *reduced rates from the manufacturer*.
 (D) A *population increase* is not given as a reason for moving up the schedule.
198. (A) **According to the article, there were long talks with the government because the government was reluctant to, or did not want to, help fund the project. The railway spokesperson implies that the government thought buying the new trains would be too expensive.**
 (B) No problem with *finalizing the design* is mentioned.
 (C) The article does not mention the appointment of a new president.
 (D) There is no mention of a *power supply problem*.
199. (B) **Mr. O'Farrel says the government realized an adequate transportation system was indispensable for the continued development and prosperity of the region. Indispensable for means essential for, so he implies that good transportation will help the region's economic growth.**
 (A) Mr. O'Farrel does not imply that the region's economic growth will be *difficult to sustain*.
 (C) He does not talk about the *pace* at which the region's economy will grow.
 (D) Mr. O'Farrel does not imply that *foreign investment* is needed to help the region's economy grow.
200. (B) **The article states that GR will upgrade the longest routes first. From the table, it can be seen that the Weston to Barlow route, at 162 kilometers, is the longest.**
 The other three routes shown in the table are shorter than Weston to Barlow, so (A), (C), and (D) are incorrect.